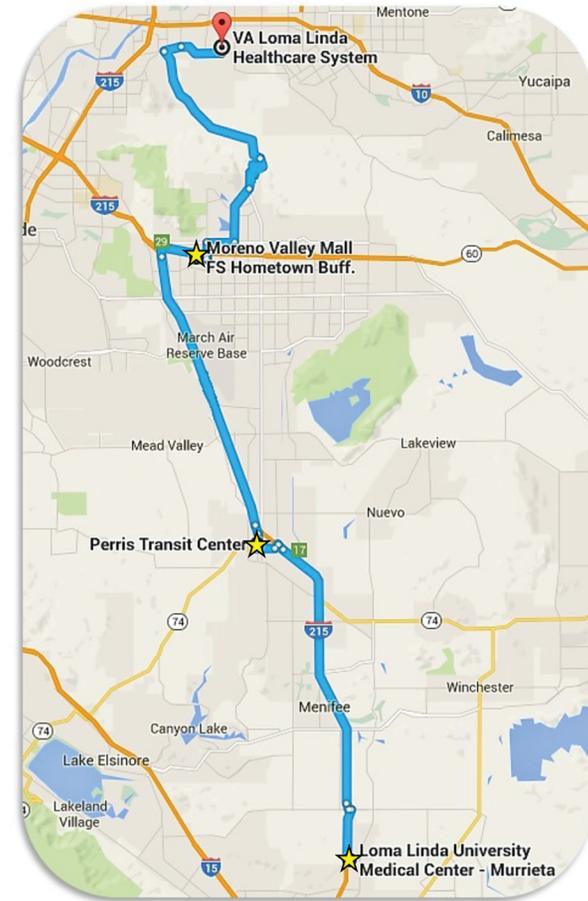


Veterans Express Transit System

(V.E.T.S.)

Murrieta



Veterans Express Transit System (V.E.T.S.) – Murrieta

- ◆ Are you traveling from the southern part of W. Riverside County to the VA Loma Linda for your appointments?
- ◆ Does it take you 3 hours or more to get to the VA Loma Linda?
- ◆ Do you have appointments scheduled between 9:30 a.m. and 1:00 p.m.?
- ◆ Are you in need of a transportation service that can accommodate your wheelchair, mobility device, or service animal?

V.E.T.S. is a free VA transportation service provided by VA Loma Linda Health Care System to assist Veterans with transportation to the VA Loma Linda Health Care System for medical appointments. The V.E.T.S. program has collaborated with local community partners, including the Riverside Transit Agency (RTA) to coordinate pick-up points at (3) Riverside County locations: Murrieta VA Clinic, Perris Station Transit Center and Moreno Valley Mall Transfer Center. The goal of the V.E.T.S. program is to provide Veterans with a safe, expedited round-trip to and from the VA to help Veterans access health care services.

All Veterans utilizing V.E.T.S. must adhere to the following guidelines:

Making Reservations

- ◆ For reservations, please call Veterans Transportation Service Monday - Friday, 8 a.m.-3 p.m. at (800) 741-8387 or (909) 825-7084, ext. 2835.
- ◆ Reservations for transportation can be scheduled no more than (2) weeks in advance of your scheduled medical appointment, but must be made by 1 p.m. of the business day prior to the scheduled appointment.
- ◆ Indicate if you will need one-way or round-trip transportation for the day.
- ◆ Indicate what pick up point location you will be boarding the bus.
- ◆ To ensure space for other riders, please cancel your reservation as soon as possible at x2835 if you no longer need the ride.
- ◆ Please indicate if a caregiver/ family member(s) will accompany you on the trip to reserve their seats.
- ◆ If you need information about accessing the V.E.T.S. pick-up locations using public transportation, call RTA at (951) 565-5002.

V.E.T.S. Ride Information

When planning your trip, please reference the V.E.T.S. schedule for the following locations:

Location	V.E.T.S. Morning Arrival Time	V.E.T.S. Afternoon Departure Time
VA Loma Linda 11201 Benton St., Loma Linda <i>Pick up and drop off in front of the Main Entrance</i>	9:15 a.m.	3 p.m.
Pick Up Point Locations	V.E.T.S. Morning Departure Time	V.E.T.S. Afternoon Arrival Time
Murrieta VA Clinic 28078 Baxter Rd., Murrieta <i>Pick up in front of VA clinic</i>	7:25 a.m.	4:50 p.m.
Perris Station Transit Center Located at C St. and 2 nd St., Perris <i>Pick up just before Bay 1</i>	8:15 a.m.	4:10 p.m.
Moreno Valley Mall Transfer Center 22500 Town Circle, Moreno Valley <i>Near Hometown Buffet, pick up just beyond Bay F</i>	8:45 a.m.	3:30 p.m.

- **Please note that arrival times are estimated. Times may vary depending on traffic, weather, etc.**
- The bus runs Monday – Friday, except on holidays.
The bus will arrive at VA Loma Linda Medical Center at approximately 9:15 a.m. and will depart promptly at 3:00 p.m.
- Please schedule all appointments between 9:30 a.m. and 1 p.m.
- To avoid inconvenience for other passengers and to expedite departure, we emphasize a cut-off time of 1 p.m. for your medical appointments.
- Please provide the VA driver with your cell phone number for departure communication.
- By reserving a ride, you understand that if you are not on the bus by 3 p.m. for departure, you may be left behind and will need to use alternative transportation options. **The VA will not be responsible for securing a ride home if you miss the scheduled departure time.**